

INFORMED VITAL CORE™ PRIVACY POLICY

Last Updated: August 02, 2024

PLEASE READ THIS POLICY CAREFULLY BEFORE USING THE INFORMED VITAL CORE APPLICATION.

You must be 22 years of age or older to use the Informed Vital Core Application. The Informed Vital Core Application has not been evaluated by the Food and Drug Administration (FDA) for people under 22 years of age.

Mindset Medical ("Mindset" or "We") respects your privacy and is committed to protecting it through our compliance with this Privacy Policy ("Policy"). This Policy describes how we collect your personal information when you access or use the Informed Vital Core Application ("IVC App, IVC, or App").

This Policy applies to the information we collect in the IVC App, including date of birth, vitals-sign measurement results, text, and other electronic communications sent through or in connection with the IVC App.

Please read this document carefully to understand our policies and practices regarding your information and how we will treat it. Do not use the IVC App if you disagree with our policies and procedures. By using the IVC App, you agree to this Policy.

Persons Under the Age of 22

The IVC App is not intended for persons under 22 years of age, and we do not knowingly collect information from them. If we learn we have collected or received information from someone under 22 through the IVC App, we will delete that information.

Information We Collect and How We Collect It

When you use the App, we automatically collect personal information (i.e., vital sign measurements), including:

- Vital signs, which may include pulse rate, respiratory rate, blood pressure, and blood oxygen saturation (as part of your provider's medical record)*
- Date of Birth (as part of your provider's medical record)*
- First and Last Name (as part of your provider's medical record)*
- Email Address (as part of your provider's medical record)*
- Phone Number (as part of your provider's medical record)*
- Date and Timestamp of when you use the IVC App
- The Operating System of the device used to run the IVC app (i.e., Android 13.0 or iOS 17.0)
- The model of the device used to run the IVC App (i.e., iPhone)

- The browser version used to run the IVC App
- The browser engine version to run the IVC App

*This information is considered "Protected Health Information" under specific state laws and federal laws such as HIPAA and HITECH (collectively, "PHI")

We do not collect video recordings or your facial image.

How We Use Your Information

We use information that we collect about you, including any PHI, to:

- Provide you with the IVC App and its contents
- Measure your vital signs and send the completed results to your healthcare provider

Disclosure of Your Information

We may disclose PHI or other personal information that we collect or you provide:

- To your healthcare provider as part of your regular treatment and care plan
- To our subsidiaries and affiliates who are bound by contractual obligations to keep PHI and other personal information confidential and use it only for the purposes for which we disclose it to them
- To contractors, service providers, and other third parties we use to support our business who are bound by contractual obligations to keep PHI and other personal information confidential and use it only for the purposes we disclose to them.
- To fulfill the purpose for which you have provided it
- With your consent
- To comply with any court order, law, or legal process, including to respond to any government or regulatory request
- Subject to applicable laws if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Mindset Medical, our customers, or others. This includes exchanging information with other companies and organizations for fraud protection purposes.

Accessing and Correcting Your PHI and Other Personal Information

You have the right to request your patient record (containing relevant PHI) or ask that it be deleted. We cannot change your PHI or other information, nor can we delete parts of it except by also deleting your entire patient record. To initiate a request, please contact your healthcare provider.

Data Security

We have implemented technical, physical, administrative, and organizational measures to secure your PHI and other personal information from accidental loss and unauthorized access, use, alteration, and disclosure. All information you provide is stored on our secure servers behind firewalls that follow the state and federal regulations.

Your information's safety and security also depend on you. You are responsible for securing your device and not sharing it. The IVC App will open a web browser on your device. After you submit your vitals to your healthcare provider, you are responsible for closing your web browser.

Although we do our best to protect your PHI and other personal data, we cannot guarantee the security of your PHI and other personal information transmitted through the IVC App by your selected Internet or mobile platform. **Do not use the IVC App on public, unsecured Wi-Fi or Internet networks. Any PHI and other personal information transmission in such unsecured environments is at your own risk.** We are not responsible if users circumvent any privacy settings or security measures we provide.

Aggregated and De-identified Data

Subject to applicable state and federal law, including but not limited to our obligations under HIPAA and HITECH, we may license, sell, or otherwise share aggregated, de-identified versions of your PHI and other data ("De-identified Information") with our subsidiaries, affiliates, partners, customers, investors, and contractors for any purpose. You agree and acknowledge that Mindset Medical is the sole and exclusive owner of any de-identified Information created by Mindset Medical and that you have no ownership or other intellectual property rights in or to such De-identified Information.

Examples of De-identified Data include:

- Date and Timestamp of when you use the IVC App
- The Operating System of the device used to run the IVC app (i.e., Android 13.0 or iOS 17.0)
- The model of the device used to run the IVC App (i.e., iPhone)
- The browser version used to run the IVC App
- The browser engine version
- Any session codes generated during the use of the IVC App

Changes to Our IVC App Privacy Policy

We may update our Policy from time to time. If we make material changes to how we treat our users' PHI, we will post the new policy within the app with the date the policy has been updated. Your continued use of the IVC App, after we make changes, is deemed to be acceptance of those changes. Please check this Policy periodically for any changes in the IVC App.

Your California Privacy Rights

California Civil Code Section 1798.83 permits California residents who use the IVC App to request certain information regarding our disclosure of information to third parties for their direct marketing purposes. To make such a request, please email ivcsupport@mindsetmedical.com.

Contact Information

To ask questions or comment about this Policy and our privacy practices, contact us at:

ivcsupport@mindsetmedical.com.